

## ***Competencies***

### **CPT002 - Oxygen Concentrator Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of an oxygen concentrator. There are many different oxygen concentrators on the market today, all with various features. This course reviews the standard items taught with all oxygen concentrators. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain why a patient would require the use of an oxygen concentrator; 2. Explain how an oxygen concentrator works; 3. Describe the patient safety issues when using an oxygen concentrator; 4. Explain the importance of a patient adhering to his/her prescribed liters per minute; 5. Demonstrate the correct cleaning and maintenance procedures for humidifiers, cannulas and concentrators. 6. Demonstrate the troubleshooting procedures for patients using oxygen concentrators. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 19 min.)

### **CPT003 – Hospital Bed Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of a hospital bed. There are many different hospital beds on the market today, all with various features. This course reviews the standard items taught with all hospital beds. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Identify differences between different types of hospital beds; 2. Demonstrate the ability to assemble and dismantle hospital beds and identify their parts; 3. Demonstrate proper transportation of beds; 4. Explain infection control issues concerning hospital beds; 5. Demonstrate the ability to discuss patient safety issues concerning hospital beds. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 11 min.)

### **CPT004 - Nebulizer Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of a nebulizer. There are many different nebulizers on the market today, all with various features. This course reviews the standard items taught with all nebulizers. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain the purpose and function of a nebulizer; 2. Demonstrate how to maintain and clean a nebulizer. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course

training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 10 min.)

### **CPT005 - Therapeutic Shoes Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of therapeutic shoes. There are many different therapeutic shoes on the market today. This course reviews the standard items taught with all therapeutic shoes. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Demonstrate how to inspect a patient's foot to determine proper therapeutic shoe for a patient; 2. Fit the shoe for the patient; 3. Advise the patient about proper breaking in and wearing of therapeutic shoes. Identify what acknowledgements and other documents must be prepared for the customer. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 19 min.)

### **CPT006 - Glucometer Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of glucometers. There are many different glucometers on the market today. This course reviews the standard items taught with all glucometers. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Demonstrate the appropriate use of a Glucometer; 2. Explain the differences between types of glucometers; 3. Properly educate customers on the use of diabetic supplies; 4. Determine which Glucometer is most appropriate for a customer. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 12 min.)

### **CPT007 - Liquid Oxygen Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of liquid oxygen systems. There are many different liquid oxygen systems on the market today. This course reviews the standard items taught with all liquid oxygen systems. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain the principles of how liquid oxygen works, the purpose for using it and where to place it in the patient's home; 2. Explain the importance of the proper liter flow setting on the reservoir and portable unit; 3. Explain the purpose of humidification, and demonstrate filling and attaching a humidifier; 4. Demonstrate how to fill a liquid oxygen portable unit; 5. Identify the various controls, gauges and connections on the reservoir and portable unit; 6. Demonstrate safety procedures concerning liquid oxygen, including where to place the reservoir in the patient's home. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 23 min.)

## **CPT008 - Suction Pump Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of suction pumps. There are many different suction pump on the market today. This course reviews the standard items taught with all suction pumps. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain the purpose and contraindications of nasal, oral and tracheal suctioning; 2. Demonstrate the correct use of suctioning equipment; 3. Describe the operation of the GI pump; 4. Demonstrate proper cleaning and troubleshooting of suction equipment; 5. Describe correct negative pressure when suctioning infants, pediatric patients and adults. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 23 min.)

## **CPT009 - Phototherapy Competency**

This video program allows the student to meet accreditation competency requirements for instructing parents and caregivers on the proper use of phototherapy units. There are many different phototherapy units on the market today. This course reviews the standard items taught with all phototherapy units. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain the purpose of phototherapy; 2. Explain the dangers of hyperbilirubinemia; 3. Identify and discuss the controls, functions and alarms of the bilibed and the biliblanket systems; 4. Demonstrate how to assemble the pad on the Biliblanket; 5. Discuss precautions, cleaning and troubleshooting for the bilibed and biliblanket systems. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 15 min.)

## **CPT010 - Seating and Positioning Competency**

This video program allows the student to meet accreditation competency requirements for explaining to patients how their wheelchair will be fitted specifically for them. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain the use of wheelchair cushions for comfort, skin protection and positioning/stability; 2. Describe the various media used in seating/positioning products; 3. Explain who should use general use, positioning and skin protection cushions, and why; 4. Describe proper fitting of a patient in a wheelchair in terms of width and depth; 5. Describe correct adjustment of the footrest; 6. Explain Medicare eligibility requirements for wheelchair cushion. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 30 min.)

## **CPT011 - Ambulatory Aids Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of ambulatory aids (crutches and walkers). There are many different ambulatory aids on the market today. This course reviews the standard items

taught with all ambulatory aids. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain the purpose and clinical indications of ambulatory aids; 2. Describe briefly how each ambulatory aid works; 3. Demonstrate correct adjustment, use and placement of ambulatory aids; 4. Demonstrate cleaning procedures appropriate to the ambulatory aid. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 20 min.)

### **CPT012 - Manual Wheelchair Competency**

This program contains two videos, the contents of which allow the student to meet accreditation competency requirements for instructing patients on the proper use of manual wheelchairs. There are many types and models of manual wheelchairs on the market today. This course reviews the standard items taught with manual wheelchairs. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Describe appropriate users of manual wheelchairs; 2. Identify the components of a manual wheelchair and discuss their purpose; 3. Discuss manual transport wheelchairs: HCPCS code, appropriate users and adjustments; 4. Discuss standard wheelchairs: HCPCS code, appropriate users and adjustments; 5. Discuss standard hemi manual wheelchairs: HCPCS code, appropriate users and adjustments; 6. Discuss lightweight manual wheelchairs: HCPCS code, appropriate users and adjustments; 7. Discuss high strength lightweight manual wheelchairs: HCPCS code, appropriate users and adjustments; 8. Discuss ultra-lightweight manual wheelchairs: HCPCS code, appropriate users and adjustments; 9. Discuss heavy duty and extra heavy duty manual wheelchairs: HCPCS code, appropriate users and adjustments; 10. Discuss manual reclining wheelchairs and manual tilt-in-space wheelchairs: HCPCS code, appropriate users and adjustments; 11. Describe adjustments of armrests, footplates and hangers, seat-to-floor height, wheel lock tension and extensions and back height; 12. Describe how to fold and unfold cross brace and rigid frame manual wheelchairs; 13. Discuss cleaning, infection control and troubleshooting for manual wheelchairs. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Total video run time = 54 min.)

### **CPT013 - Powered Mobility Competency**

This program contains three videos, the contents of which allow the student to meet accreditation competency requirements for instructing patients on the proper use of power mobility devices (power wheelchairs and scooters). There are many types and models of power mobility devices on the market today. This course reviews the standard items taught with power mobility devices. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Identify features and components of the four groups of power wheelchairs; 2. Describe the characteristics of an appropriate user for each group of power wheelchair; 3. Describe the features of the different types of power seating options for power wheelchairs; 4. Describe the differences between drive wheel positions on power wheelchair; 5. Identify basic cleaning, maintenance and troubleshooting strategies for power chairs. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey.

**Continuing education:** No continuing education credit is offered for the completion of this course. (Total video run time = 66:40)

### **CPT014 - CPAP Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper use of continuous positive airway pressure (CPAP) devices. There are many different CPAP devices on the market today, all with various features. This course reviews the standard items taught with all CPAP devices. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Explain the basics of Obstructive Sleep Apnea; 2. Explain the reasons for the use of CPAP therapy; 3. Explain how CPAP and auto CPAP therapy work; 4. Explain the use and maintenance of filters and humidifiers; 5. Demonstrate how to adjust mask on patient. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 29 min.)

### **CPT015 - CPAP Mask Selection and Fitting Competency**

This video program allows the student to meet accreditation competency requirements for instructing patients on the proper selection and fitting of a CPAP mask. There are many different CPAP masks on the market today, all with various features. This course reviews the standard items taught with all CPAP masks. Before completing this course, you should check your accreditation agency's specific requirements for competency. **Learning objectives:** 1. Determine any issues a patient has with his/her current mask if the patient requests a change of masks; 2. Describe the three types of CPAP masks and their features; 3. Determine the correct mask size for a patient; 4. Adjust a mask to the patient's face and check for leaks. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for the completion of this course. (Video run time = 15:52)

## ***Accreditation***

### **CES001 - Accreditation for Retail Pharmacies**

This course contains three videos covering everything your staff needs to know to prepare for accreditation, including initial organization, on-site surveys and staff interviews. Note: This video series contains the same information that is included in the course "Accreditation of HME Services," with the addition of a special section on diabetic supplies. **Learning objectives:** 1. Explain the role that accrediting agencies play regarding quality standards; 2. Identify the steps in the accreditation process, including pre-site review; 3. Explain how to perform a comprehensive self-study; 4. Identify items required in a personnel file; 5. Explain what to look for when inspecting and measuring a customer's feet for therapeutic shoes; 6. Identify the major Accreditation types of glucometers and explain how to educate customers about their use. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.2 CEUs for this program. (Total video run time = 61 min.)

## **CES002 - Accreditation for HME Services**

This course contains two videos reviewing all components of a typical accreditation visit.

**Learning objectives:** 1. Explain the requirements of accrediting bodies for home medical providers; 2. Identify the steps in the accreditation process; 3. Explain how to perform a comprehensive self-study; 4. Identify items required in a personnel file. Explain what to expect surveyors to do during an onsite visit and during visits to patients. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Total video run time = 41 min.)

## **CES003 - Performance Improvement for DME/Pharmacy**

No matter which accrediting organization you choose, all require a Performance Improvement program that meets CMS's Quality Standards. This course shows DME and pharmacy providers what is required and how to accomplish these requirements using real examples of interactions with surveyors and staff. **Learning objectives:** 1. Explain the steps of a Performance Improvement action plan; 2. Define adverse events and explain how to take appropriate action when one occurs; 3. Describe the required tasks of a Performance Improvement program; 4. Explain how to create, deliver and collect patient satisfaction surveys. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 24 min.)

## **CES004 - Complying with CMS Quality Standards and Accreditation**

This video course offers solid information on complying with the Centers for Medicare and Medicaid (CMS) Quality Standards in order to attain accreditation status. **Learning objectives:** 1. Explain who must be accredited, by whom and who enforces it; 2. Identify what is measured by CMS's Quality Standards; 3. Describe what data must be collected and summarized by the time of the survey; 4. Explain what to expect during an on-site survey; 5. Explain why some organizations fail surveys; 6. List what items to consider when selecting an accrediting organization. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 35 min.)

## ***Basics of HME***

### **CES013 - Orientation to HME: How HME Works**

This video course is an excellent tool for the orientation of new HME employees, as well as for the education of those outside the world of HME. Topics covered include HME history, products and services, how clients gain access to HME services, the role of regulatory and licensing agencies and accrediting bodies. **Learning objectives:** 1. Define home medical equipment (HME); 2. Explain who uses home medical equipment; 3. Identify HME payer sources and explain the billing process; 4. Explain the intake process; 5. Explain the discharge process; 6. Identify state and federal regulators of the HME industry. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 29 min.)

## **CES014 - Emergency Preparedness for HME/Homecare**

This video course – when complementing your existing disaster policies – provides a comprehensive guide to ensuring the safety of your staff and patients when disaster strikes.

**Learning objectives:** 1. Define what constitutes disaster is; 2. Demonstrate how to plan for a disaster by creating a disaster preparedness plan; 3. Identify the chain of command in case of a disaster; 4. Explain the responsibilities of your organization regarding staff and patients in the case of a disaster. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 35 min.)

## **CES015 - Warehousing Magic for HME Suppliers**

This video course demonstrates to warehouse managers and workers the most efficient means of organizing storage space, including the best way of storing specific HME products to insure accessibility and efficiency. **Learning objectives:** 1. Explain what is required to keep HME equipment and supplies items clean; 2. Identify the principles of warehouse organization and layout; 3. Identify the principles of warehouse storage and inventory; 4. Describe the principles of warehouse safety and security. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 29 min.)

## **CES016 - HME Practices & Maintenance Basics**

This course contains two videos: the first follows guidelines of the CDC, JCAHO and OSHA to reinforce the key points of safe employee practices in the HME services industry; the second video explains superior preventive maintenance of a wide variety of basic and complex medical and biomedical equipment as well as routine and between-patient care. **Learning objectives:** 1. Identify the most common causes of injuries to HME workers in the warehouse and how to avoid them; 2. Demonstrate how to safely pick up and carry heavy pieces of DME; 3. Explain how to keep delivery vehicles safe and drive safely; 4. Demonstrate how to safely store DME in a delivery vehicle; 5. Explain the importance of handwashing to prevent infection; 6. Describe fire and other safety issues in the warehouse; 7. Explain the principles behind the maintenance of respiratory and basic DME; 8. Describe the specific procedures for testing respiratory and basic DME; 9. Demonstrate how to use testing equipment. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Total video run time = 41 min.)

## ***Billing***

### **CES019 - Reimbursement Techniques for Diabetic Supplies**

Diabetic supply reimbursement can be confusing and difficult. With this comprehensive video course, you and your staff will learn about Medicare diabetic supply reimbursement and documentation. **Learning objectives:** 1. Define what diabetic items are covered and what are not covered under Medicare Part B; 2. Explain how to qualify a patient for Medicare Part B

reimbursement for diabetic supplies; 3. Explain how KS and KY modifiers are used by Medicare; 4. Identify what Medicare requires on a doctor's written order for diabetic supplies; 5. Define refill requirements for diabetic supplies; 6. Explain what will be required in the event of a Medicare audit. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 27 min.)

## ***Customer Service***

### **CES005 - HME Sales and Service**

Knowing how to provide prompt and proper customer service will give you a significant edge against the competition. This video course demonstrates phone techniques, how to take and qualify an order by phone, and how to cope with difficult customers. **Learning objectives:** 1. Explain to the customer about Medicare and other insurance coverages, co-pays, and HME products; 2. Demonstrate appropriate customer service, including telephone technique; 3. Explain the role of the case manager; 4. Identify items that need to be obtained for a valid order. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** No continuing education credit is offered for this program. (Video run time = 21 min.)

### **CES006 - Customer Service Strategies**

Customer service makes a difference in the success of your business. In this video course you will discover the needed techniques to provide excellent customer service and how to monitor your service. **Learning objectives:** 1. Define customer service; 2. Explain whose responsibility it is within your company to provide customer service; 3. Identify barriers to quality service; 4. Identify ways to monitor the customer service your company provides; 5. Explain how to determine what the customer wants and how to make the customer feel important; 6. Explain how your company can learn from your customers. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 32 min.)

### **CES007 - Strategies for Handling Complaints**

This video course provides your employees with the strategies they need for handling referral source and patient complaints. **Learning objectives:** 1. Explain how complaints can impact your business; 2. Describe methods you can use to avoid and solve complaints; 3. Explain how complaints can have value; 4. Explain what you should do when you receive a complaint about a department other than your own. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. Continuing education: VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 30 min.)

## ***Infection Control***

### **CES008 - Infection Control for HME**

This video course covers the latest information on infection control procedures for accreditation purposes. **Learning objectives:** 1. Demonstrate proper handwashing technique; 2. Identify what body fluids are capable of transmitting communicable disease; 3. Identify personal protective equipment that is appropriate for various situations; 4. Explain the difference between "dirty" and "contaminated" HME items; 5. Demonstrate proper cleaning techniques for HME. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 21 min.)

### **CES009 - Comprehensive Review of Issues in Homecare**

Health care organizations are required to monitor and review their infection control protocols each year. This video course helps you ensure that your visiting clinical staff is current with the entire range of home health infection control issues, and how they differ from institutional Customer Service Infection Control settings. **Learning objectives:** 1. Identify the common entry points for infection; 2. Define universal and standard precautions; 3. Explain how TB is transmitted; 4. Identify what personal protective equipment (PPE) should be worn and under what conditions; 5. Explain OSHA's mandates as they apply to home care; 6. Describe the prevalence of and latest threats from drug resistant bacteria. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 35 min.)

## ***Legal & Regulatory***

### **CES010 - The FDA and the HME Supplier**

Be ready for unannounced FDA inspections. The critical importance of documentation, inspection notes, correcting apparent mistakes and escorting the inspector on the facility tour are demonstrated in this video course. **Learning objectives:** 1. Describe what procedures you will need to have ready in case of an FDA inspection; 2. Explain what is and is not required of you during an inspection; 3. Describe what an FDA inspector is and is not allowed to do during an inspection. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 17 min.)

### **CES011 - HME Legal Issues: Federal and State Statutes, Safe Harbors and OIG**

This video course explains the importance of adhering to the various federal and state legal statutes (including the Medicare/Medicaid Anti-kickback Statute, STARK laws, Anti-Solicitation Statute, Beneficiary Inducement Statute, and False Claims Act), Safe Harbors, and Office of Inspector General (OIG) anti-fraud guidance's that apply to the HME industry. **Learning objectives:** 1. Explain federal and state statutes that define providers' legal limits; 2. Identify

illegal remuneration statutes; 3. Identify safe harbors from statute violations; 4. Explain areas of Office of Inspector General concern regarding HME providers. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 31 min.)

### **CES012 - Domestic Violence**

Domestic violence is serious national issue, affecting millions of lives. This video course explains how to identify the signs indicating possible domestic violence, discusses proper treatment options for domestic violence victims, identifies referral services for victims of domestic violence, and addresses the responsibilities for health care workers suspecting their patients may be victims of domestic violence. **Learning objectives:** 1. Identify the signs indicating possible domestic violence; 2. Explain the proper treatment options for victims of domestic violence; 3. Identify referral services for victims of domestic violence; 4. Explain the responsibilities for health care workers suspecting their patients may be victims of domestic violence. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 18 min.)

### ***Mobility & Home Safety***

#### **CES017 – Home & Mobility Safety**

This course contains two videos: the first video provides an orderly, systematic approach to home assessment for mobility aid use. The second video provides a comprehensive review of the safety measures that health care providers must evaluate during a comprehensive home safety assessment. **Learning objectives:** 1. Explain the goals of a home safety assessment for mobility devices; 2. Identify environmental risk factors when using mobility devices in the client's home; 3. Identify safety risks in the kitchen, bathroom, stairways, and other areas of the client's home; 4. Explain aspects of a wheelchair that can affect mobility in the client's home; 5. Assess safety issues in each room of the home; 6. Identify potential risks from electrical outlets; 7. Develop evacuation plans for home care patients. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Total video run time = 30 min.)

#### **CES018 - Ambulatory and Bath Aids**

This video course explains the selection of ambulatory aids, including canes and all types of walkers, as well as the safe use of these products and wheelchairs. The eight key points of bath safety are shown and discussed along with a wide variety of bath safety products. **Learning objectives:** 1. Explain the criteria for determining appropriate ambulatory aids for patients; 2. Identify issues concerning bath safety for HME customers. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 26 min.)

## ***Respiratory***

### **CES020 - Concentrators and Cylinders - Part 1: In the Warehouse and On the Road**

This is the first of a 2-part series of video courses providing training for HME service technicians in the safe management of oxygen concentrators, conservers and cylinders. You should complete this course before completing Part 2 of this series. **Learning objectives:** 1. Explain the principles of how concentrators work and reasons for their use; 2. Identify the components of an oxygen concentrator; 3. Demonstrate the proper use and function of electronic conserving devices; 4. Explain the role that the FDA plays in the regulation of concentrator and cylinder oxygen; 5. Identify the various oxygen product labels and vehicle placards; 6. Explain how oxygen concentrators can be used and maintained safely. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training Mobility & Home Safety Respiratory survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 22 min.)

### **CES021 - Concentrators and Cylinders - Part 2: In the Patient's Home**

This is the second of a 2-part series of video courses providing training for HME service technicians in the safe management of oxygen concentrators, conservers and cylinders. This course covers the safe management of concentrators, conservers and cylinders in the patient's home. You should complete Part 1 of this series before completing this course. **Learning objectives:** 1. Explain where oxygen concentrators should be placed in the home; 2. Explain why patients are prescribed cylinder or concentrator oxygen; 3. Explain key safety measures to observe when using oxygen concentrators; 4. Demonstrate maintenance of concentrators and humidifiers. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 18 min.)

### **CES022 - Liquid Oxygen - Part 1: In the Warehouse and On the Road**

This is the first of a 2-part series of video courses providing training for HME service technicians in the safe management of home liquid oxygen delivery systems. This course covers the safe management of home liquid oxygen delivery systems in the warehouse and on the road. You should complete this course before completing Part 2 of this series. **Learning objectives:** 1. Explain the principles of how liquid oxygen works and reasons for its use; 2. Explain how to avoid hazardous conditions when using and storing liquid oxygen; 3. Demonstrate safe practices when hauling liquid oxygen; 4. Identify vehicle placards used when hauling liquid oxygen; 5. Describe required documentation and federal regulations regarding liquid oxygen. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 19 min.)

### **CES023 - Liquid Oxygen - Part 2: In the Patient's Home**

This is the second of a 2-part series of video courses providing training for HME service technicians in the safe management of home liquid oxygen delivery systems. This course covers the safe management of home liquid oxygen delivery systems in the patient's home. You should complete Part 1 of this series before completing this course. **Learning objectives:** 1. Explain

where liquid oxygen equipment should be placed in the home; 2. Explain why certain patients need liquid oxygen; 3. Describe important safety factors regarding the use of liquid oxygen; 4. Demonstrate cleaning and maintenance of liquid oxygen equipment, including humidifiers; 5. Demonstrate proper techniques for filling the portable; 6. Explain troubleshooting issues regarding the use of liquid oxygen. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey.

**Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 22 min.)

### **CES024 – Fundamentals of Adult Sleep Apnea Care**

Sleep disorders and the psychological implications facing people who suffer from them are presented in this video course. **Learning objectives:** 1. Identify the signs of adult sleep apnea; 2. Explain the dangers of untreated adult sleep apnea; 3. Explain the purpose of a sleep study center; 4. Explain how CPAP and other sleep apnea treatments work. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 24 min.)

### **CES025 – Fundamentals of Home Asthma Care**

This video course reviews the key triggers that cause asthma attacks, and the techniques to prevent those attacks. **Learning objectives:** 1. Explain the symptoms and causes of COPD; 2. Describe the treatments for COPD; 3. Describe the function of a pulse oximeter; 4. Describe the methods of supplying supplemental oxygen to the COPD patient. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 22 min.)

### **CES026 - Fundamentals of Home Oxygen Therapy: Caring for the COPD Patient**

This video course reviews the etiology, symptoms and treatment of chronic obstructive pulmonary disease ("COPD"). This course covers patient education techniques, documentation and clinical pathways. **Learning objectives:** 1. Describe the symptoms and causes of COPD; 2. Explain treatments for COPD; 3. Explain the function of a pulse oximeter; 4. Describe the methods of supplying supplemental oxygen to the COPD patient. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 26 min.)

## ***Wound Care***

### **CES027 - Topical Dressings and Debridement Options**

This video course will provide basic information about the care of wounds. Discussed in this course will be the theory behind, and importance of maintaining a moist wound healing environment; how to choose from today's wound healing dressings; the different types of debridement; the latest advanced treatment modalities; and the importance of nutrition and the multidisciplinary team in wound healing. **Learning objectives:** 1. Explain the theory behind,

and importance of maintaining a moist wound healing environment; 2. Explain how to choose from today's wound healing dressings; 3. Define "debridement," and explain the different types of debridement; 4. Describe the latest advanced treatment modalities; 5. Explain the importance of nutrition and the multidisciplinary team in wound healing. To successfully complete this course, you must attain a minimum score of 80% on the final exam and complete the course training survey. **Continuing education:** VGM Education is authorized by IACET to offer 0.1 CEUs for this program. (Video run time = 22 min.)